



For people with reduced mobility it is intended anyone who has a particular difficulty when using public transport, including the elderly, the disabled, people with sensory disorders and those who use wheelchairs, pregnant women and those accompanying small children.

In compliance with the circular 10/SM issued by the Ministry of Transport and the EU Regulation no. 1177/2010 issued by the European Parliament and Council and dated 24 November 2010, please be advised that LIBERTY LINES' HIGH-SPEED PASSENGER VESSELS:

- ✓ Have dedicated spaces for those with reduced mobility inside the main passenger lounge, easily identified through specific signage;
- ✓ On some high-speed passenger vessels, there are two places inside the passenger lounge with anchor points for wheelchairs;
- ✓ Emergency security information is circulated through the audio and video system as well as via pamphlets;
- ✓ In the passenger lounges there are call buttons accessible to all people with reduced mobility to use in an emergency;
- ✓ The escape routes for evacuation of the vessel in an emergency are marked with special photo-luminescent signs;
- ✓ Access on board is ensured by means of special walkways and with the aid of the cabin crew. There are also warning signs posted regarding danger due to the motion of the waves;
- ✓ The on-board crew dedicated to assisting those with reduced mobility is specifically trained to provide assistance, both under normal operating conditions and in any emergencies. These crew members are easily identified by the word "CREW" on the back of their uniform and through a badge that states what their duty is;
- ✓ Some high-speed passenger vessels (MARCO M, MIRELLA MORACE, SOFIA M, CARLOTTA, EMMA M, CARLO MORACE, AMMARÌ, GIANNI M, CARMEN M) are equipped with a toilet specifically dedicated to those in wheelchairs, and they are marked with a special sign;
- ✓ Guide dogs are allowed on board.

How to request assistance

- People with disabilities or with reduced mobility must notify the company at the time of reservation or advance purchase of the ticket of their specific needs for accommodation, seating, the services required or the need to carry medical equipment.
- Tickets can be purchased by calling the call centre on + 39 0923 873813 and following the instructions or directly at the ticket office at the port of departure. The request must be made at least 48 hours before the assistance is required in order to be able to communicate the passenger's needs in time.
- Passengers will receive confirmation of the notification as required at the time of booking.

Conditions under which assistance is provided

- The company must be informed at least 48 hours before the assistance is required;
- Passengers must arrive at the designated location at least 30 minutes prior to the boarding time posted;
- They must indicate their specific needs at the time of reservation or advance purchase of the ticket;
- If the passenger is accompanied by a recognised assistance dog, it is accommodated together with the person, provided the company had been given prior notification.